

RESORTS WORLD™ SENTOSA

GSTC Conference Singapore 2024 Innovation in Hotel Sustainability

14 Nov 2024



Resorts World Sentosa

To develop world-class integrated resorts that transform destinations, create jobs and reinvest in local economies through sustainable practices and development.

- ❖ **21 million visitors** annually
- ❖ Account for **> 30% international arrivals to Singapore**
- ❖ **\$6.8 billion** expansion underway



ATTRACTIONS

- Universal Studios Singapore
- S.E.A. Aquarium
- Adventure Cove Waterpark

HOSPITALITY

- 6 Hotels
- Unique Dining Offerings

MICE

- International Meeting & Convention Centre

ENTERTAINMENT

- Gaming
- Lifestyle & Exclusive Events



Sustainability Vision & Framework

Vision :

To be a Global Leader in Sustainable Tourism

Priorities :



PLANET
Care for our Planet



PEOPLE
Positive Socio-Economic Impact



BUSINESS
Good and Ethical Business

Material topics :

- Energy and Emissions
- Water
- Waste
- Sustainable Building and Facilities
- Biodiversity conservation
- Responsible Sourcing & Supply Chain

- Diversity and Inclusion
- Wellbeing
- Human Capital Development
- Empowering and Engaging Local Community
- Sustainability Education and Advocacy
- Health and Safety

- Governance and Ethics
- Responsible Gaming
- Sustainable Tourism

2030 Master Plan :

- Decarbonisation
- Preserving Nature
- Greening Infrastructure and Transport

- Inclusive Community and Industry
- Nurture Future-Ready Workforce

- Conscious Consumption
- Responsible Business Practices



2030 Master Plan (7 Pillars, 25 Goals)

Planet

Care for our Planet

Decarbonisation

Reduce **carbon emission** intensity by 30%¹

Reduce **intensities of energy consumption and municipal water withdrawal** by 30%, and **operational waste-to-landfill** by 50%¹

Quadruple **renewable energy** and procure from low carbon sources

Precinct level decarbonisation solution collaboration

Institute-Industry Research and Collaboration on sustainability & climate resilience

Supply chain engagement and **ESG programs** for key suppliers.

Responsible sourcing for material categories

Greening Infrastructure and Transportation

Green 75% of Building (by GFA)

Integrate sustainability principles and innovation into RWS 2.0 expansion build

Achieve 100% **electric transportation**

Quadruple **EV charging stations**

Preserving Nature

Implement **forest conservation** management plan including restoration and protection of flora and fauna

Contribute to the restoration of critically endangered marine species within protected areas in the region to conserve and enhance **biodiversity**

Nature-based carbon offsets to support the protection/ restoration of peatlands, mangroves and rainforests

People

Positive socio-economic impact

Inclusive Community and Industry

Exceed 500,000 in cumulative **volunteer hours** to positively impact the community

Long term partnership to **engage and empower the community** and to promote sustainability advocacy and education

Drive behavior change through **education, outreach** and immersive public programmes

Support local business with > 90% biddable spend

Nurture Future-ready Workforce

Adopt **sustainable human resources management** where we advance and promote equity, wellness and development

Nurture future-ready, **environmental and social conscious workforce**

Business

Good and Ethical Business

Responsible Business Practices

Climate change risk and mitigation

Transparency and disclosure in alignment with ESG rating standards.

Leader in **Responsible Marketing**, policy, management and programmes

Conscious Consumption

Adopt **global standards** for sustainable travel and tourism

Sustainable **visitor programmes, experiences and education**

Advance sustainability partnerships and collaboration

¹ 2015 as base



Resorts World Sentosa - Highlights



Certifications



Recognitions



Memberships:

- Signatory, United Nations Global Compact
- Member, Global Sustainable Tourism Council
- Member, World Association of Zoos and Aquariums
- Member, Southeast Asian Zoos and Aquariums Association
- Sentosa Carbon Neutral Network

Hotel Ora



Treetop
Lofts



Hotel Michael & Crockfords
Tower



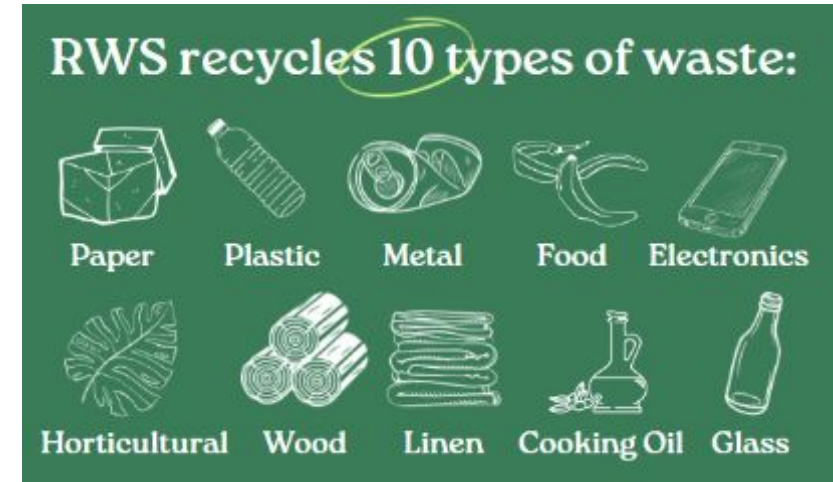
Upcoming Waterfront Lifestyle Complex



Equarius Hotel



Setting up our hardware



Not forgetting the heartware



Featuring social enterprises in common spaces



Working with local brands for amenities, snacks

