



# Pathways to Sustainability: National Sustainable Tourism Program of Türkiye Acknowledged by GSTC







#### Sustainable and Green Eco-Labels



19.015 Türkiye Sustainable **Tourism Program** Accommodation facility



551 Blue flag Beaches



Bike friendly Accommodation facility



Biosphere 4 Museums 1 Travel Agency



21 **UNESCO** World Heritage Cultural and Natural



67 **UNESCO Living Human** Treasure



79 Cultural and Natural Heritage **Provisional List** 



30 Intangible Cultural Heritage (2nd in the World)



8 **UNESCO Creative Cities** 



**13 Green Globe** Accommodation facility



8 & 13 **EuroVelo** Route



Green **Destinations** Bitez (Bodrum), Muğla

Efeler Yolu Culture Route, İzmir Unveiling Urla's Wine Heritage, İzmir



**7**5 Travelife Accommodation facility



Travelife

Tour operators



150 **Green Key** Accommodation

facility



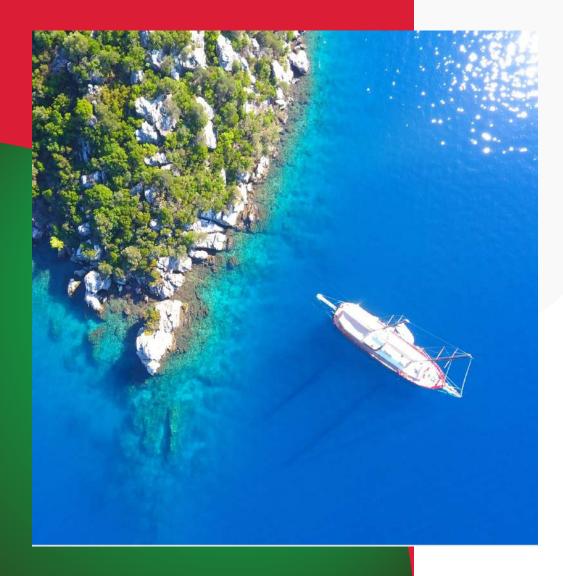
**UNWTO Best Tourism Villages** 



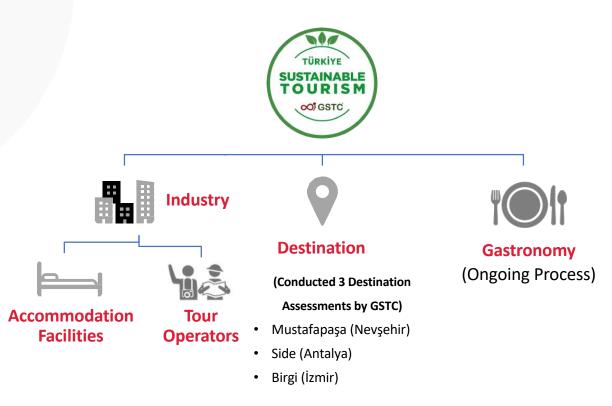
- Taraklı (Sakarya)
- Mustafapaşa (Nevşehir)
- Birgi (İzmir)
- Sirince (İzmir)







## Türkiye National Sustainable Tourism Program!







## Sustainable Tourism Program

**Audit Firm and Auditor Criteria** 





**All Stages** 

Internationally Accredited Audit Companies



1.Stage Verification

Auditors approved by Cappadocia
University, the only Authorized
Training Institution of GSTC in
Türkiye



3.Stage Certification

GSTC Accreditation
Auditors approved by GSTC
100% GSTC Compliant

The Ministry of Culture and Tourism auditors conduct announced inspection at verified/certified accommodation facilities under the Türkiye Sustainable Tourism Program.





## **Certification Bodies & Training**

## **Certification Bodies for Accommodation Facilities**



#### **All Stage**













#### 1. Stage



















## Training for Verifier & Auditors



+100



+350

Auditors
For all Stage
auditors
were trained
by



Verifiers
for 1st Stage
were trained
by







### **Sustainable Tourism Program**

**Verified - Certified Facility Numbers and Capacities** 

Over
17.679
Stage 1 Verified
Accommodation Facility

By the end of 2025, receiving at least stage 2 verification is "mandatory" for all accommodation facilities in Türkiye.

Over
1.318
Sustainable Tourism Certified
Accommodation Facility

By law and circulars of the Ministry of Culture & Tourism;

All accommodation facilities are required to obtain:

- By the end of 2023: **At least Stage 1 Verification**.
- By the end of 2025: At least Stage 2 Verification.
- As of 2030: A Sustainable Tourism Certificate.

2023
Stage 1

2030
Stage 2

Certification)





## **Sustainable Tourism Program**

#### **Verified - Certified Facility Numbers and Capacities**



Ease of compliance with the



#### **Numbers by Ranking**

Ranking	Stage 3 (100% GSTC)	STAGE 1	STAGE 2	Total
No ranking	347	14.733	10	15.090
3 Stars	54	1.194	2	1.250
4 Stars	337	645		982
5 Stars	572	309		881
2 Stars	4	615		619
1 Star	5	183	1	188
Total	1.318	17.679	13	19.010

#### **GOALS**

- All accommodation facilities in Türkiye must obtain at least Stage 2 Verification by the end of 2025
- > All accommodation facilities in Türkiye must obtain Stage 3 Certification as of 2030

Over 1.7M Bed Capacity has been verified/certified within the program

17.679 Stage 1 Verified

13 Stage 2 Verified

1.318 Stage 3 Certified

19.010 Total Verified/Certified

#### **Numbers by Capacity**

Facility Capacity	Stage 3	Stage 1	Stage 2	Total
Between 0-30 rooms	149	12.990	7	13.146
Between 30-100 rooms	304	3.848	6	4.158
Between 100-500 rooms	744	816		1.560
Above 500 rooms	121	25		146
Total	1.318	17.679	13	19.010





## **Progression from Stage 1 to Stage 2**

- 1. Sustainability management system
- 2. Legal compliance
- 3. Reporting and communication
- 4. Staff engagement
- 5. Customer experience
- 6. Access for all
- 7. Local purchasing
- 8. Presenting culture and heritage
- 9. Environmentally preferable purchasing
- 10. Efficient purchasing
- 11. Energy conservation
- 12. Water conservation
- 13. Wastewater
- 14. Solid waste



- 1. Sustainable practices and materials
- 2. Destination engagement
- 3. Community support
- 4. Local employment
- 5. Equal opportunity
- 6. Decent work
- 7. Local livelihoods
- 8. Protecting cultural heritage
- 9. Greenhouse gas emissions
- 10. Transport
- 11. Harmful Substances
- 12. Minimize pollution
- 13. Biodiversity conservation
- 14. Visits to natural sites
- 15. Wildlife interactions

15 Criteria

**Stage 2:** Advanced sustainability, stronger verification!

29 Criteria

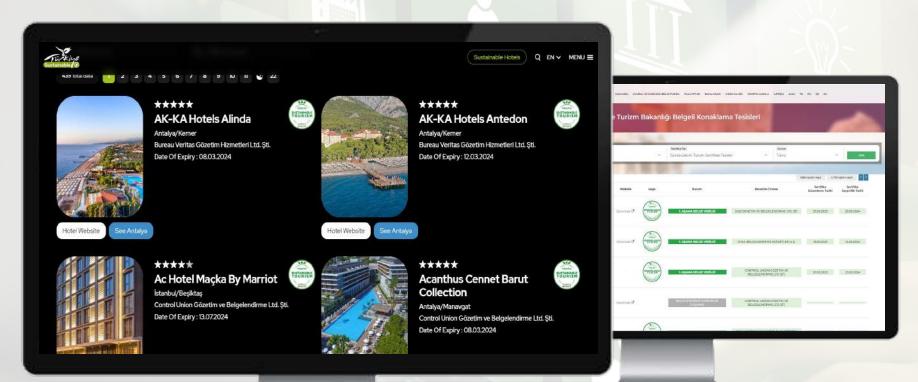
14 Criteria





## **Real-Time Transparent Listing of**

#### **Sustainable Accommodation Facilities**



Continuous Monitoring and Transparency







### **Challenges and Solutions of**

#### **Sustainable Tourism Program**

- •Establishing a National Framework: Developed through collaboration with various industries and international institutions, this national program provides a unified approach to sustainable tourism across all sectors.
- •A Holistic Approach Across 81 Provinces: The program encompasses all 81 provinces, creating a cohesive and comprehensive national framework for sustainable tourism practices.
- •Inclusive of All Accommodation Types: Every accommodation facility, regardless of location, type, class, or capacity, is included in the program to ensure widespread compliance with sustainable tourism standards.
- •Development of National Standards: In partnership with both domestic and international stakeholders, national sustainable tourism standards have been established, aligning Türkiye with global best practices.
- •Engaging Stakeholders for Transformation: By involving all stakeholders in the tourism industry, the program fosters a collective commitment to sustainable transformation.
- •GSTC-Acknowledged Program: Recognized by GSTC, Türkiye's sustainable tourism program meets international standards, setting a global example for responsible tourism.
- •Comprehensive Industry Criteria: Tailored to account for Türkiye's diverse economy, culture, and geography, industry-specific criteria are applied uniformly across the 81 provinces with input from all relevant stakeholders.
- •Inclusive Business Model for All Facilities: The program covers accommodation facilities of all sizes and capacities, ensuring that sustainability practices are accessible to every business.
- •From Voluntary to Obligatory: Shifting from an optional initiative to a mandatory practice, the program involves governmental bodies to enforce compliance, making sustainability an integral part of Türkiye's tourism industry.





## Carbon Footprint Monitoring System

## For Accommodation Facilities

#### **Advantages of the System**

- Monitoring and Reducing Carbon Emissions
- Comprehensive Data Analysis and Performance Improvement
- Cost Savings
- Ease of Transition to Phases 2 and 3
- Free and Accessible for All Accommodation Facilities
- Enhanced Guest Satisfaction and Brand Image

