

# Sustainable MICE

Conference 2024, Stockholm

Global Sustainable Tourism Council

### Our Approach





#### Responsible Hotels

Offering responsible hotels choices.



#### Catering

Locally sourced food, vegetarian options etc.



#### Reducing Waste

Especially food and plastic waste



#### Carbon offset

Voluntary offset with projects in destinations.



#### Local transport

Well maintained vehicles, at the right size.



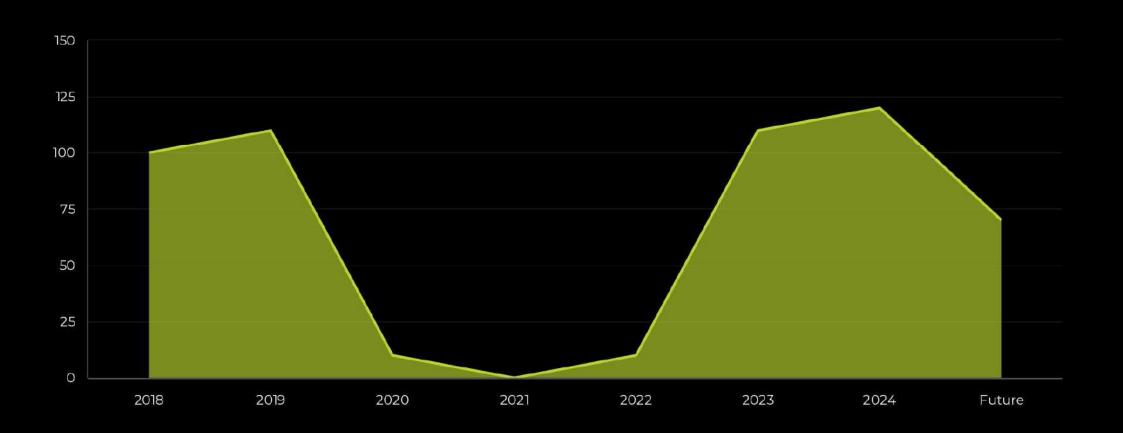
#### Supporting communities

Locally owned businesses, inclusion programs, charitable gifts, CSR projects

Operating as sustainably as possible.

# Demand for MICE (Long Haul flights to Asia)





### New typologies of clients





#### Stop Sellers

No more long haul MICE, to be aligned with their values and / or the market trend, development of local or regional alternatives.



#### Solution seekers

Interested in finding new ways / solutions to prove that they can reduce negative impacts of long haul flights and create positive impacts.



#### Deniers

Seek to continue business as usual, fewer and fewer...

Average length of stay remains the same less than 3 days.

## New Type of Activities

- Off-the-beaten track (retreats, survivors..)
- Active outdoor (trekking, walking)
- Giving back (community support or conservation), however little concerns for impact measurements.





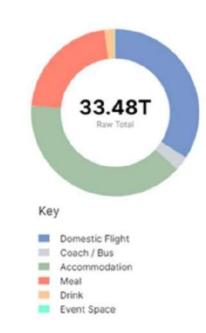
# Environmental impacts



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#### Accessible data online

Facilitates measurements, reduction targets, adapted to MICE business with meals, drinks, events space etc.



#### Average footprint for a classic request

Sets a benchmark and help us find room for improvements.

### Challenges ahead of us

### Fair business relationships

With COVID, we've seen unsustainable and unfair business practices (eg: securing deposits for smaller suppliers).

### Enforcing Impact measurements

Especially for community/social projects and carbon emissions.

### Pivoting our teams

With less demand, we are finding new career paths for our teams involved in MICE / Events, especially LUXE travel and tailor made for Groups.







